



FRED WILLIAMSON & ASSOCIATES, INC.
Telecommunications Management Services

VIA ECFS

June 27, 2014

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
Office of Secretary
445 12th Street, S. W.
Washington, D.C. 20554

Received & Inspected

JUL 01 2014

FCC Mail Room

RE: Submission of information Pursuant to FCC 54.313 Rules and Request for Confidential Treatment – Connect America Fund, WC Docket No. 10-90; Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Twin Valley Telephone Company, Inc. ("Twin Valley"), Kansas, Study Area Code 411840, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket Nos. 10-90 and 11-42. Twin Valley, by its authorized representative, hereby requests confidential treatment of two attachments to its FCC Form 481: (1) the five-year service quality improvement plan identified on Form 100, Line 112 and (2) the financial annual report identified on Form 3005, both of which were redacted in the ECFS submission. The request for confidential treatment of the five-year plan is being made pursuant to section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The request for confidential treatment of the financial annual report is being made pursuant to the FCC's November 16, 2012 Protective Order in WC Docket No. 10-90 et al. These attachments contain competitively sensitive data that Twin Valley maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Company.

Twin Valley is also transmitting the following information to the Commission in compliance with C.F.R. §§54.313 and 54.422:

- Submission to the Office of the Secretary, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection. Confidential information has been designated in accordance with Confidentiality guidelines and the Protective Order.
- Two copies of the Form 481 filing in redacted form and an accompanying cover letter are also being provided with the confidential filing.
- Two copies of this cover letter and the Form 481 filing with the confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau.

121 East College Street • Broken Arrow, OK 74012 • 918-298-1618

No. of Copies rec'd
List ABCDE

0+1

Redacted For Public Inspection

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481. Twin Valley requests that the information contained in its five-year service quality improvement plan be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Company keeps confidential. Public availability of this information would have a substantial negative impact on the Company. Twin Valley offers the following information pursuant to section 0.459 of the Commission's rules and Exemption 4 of FOIA in support of this request:

(1) Identification of the specific information for which confidential treatment is sought:

Attachment to Line 112 of FCC Form 481 – Five-Year Service Quality Improvement Plan. Specifically, confidential treatment is sought for all information in the five-year plan related to the Company's future network plans and information concerning future services provided to customers.

(2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:

The information was submitted in WC Docket Nos. 10-90 and 11-42 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a five-year service quality improvement plan, pursuant to 47 C.F.R. §§54.202(a)(1)(ii) and 54.313(a)(1).

(3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:

The five-year service quality improvement plan contains information on the Company's future plans, number of customers served and other planning information that company does not make publicly available.

(4) Explanation of the degree to which the information concerns a service that is subject to competition:

Broadband is subject to increasing competition in the areas served by rural, rate-of-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more Internet service providers.

(5) Explanation of how disclosure of the information could result in substantial competitive harm:

Disclosure of the information contained in the five-year plan would provide competitors with detailed, granular information regarding the Company's strategic plans. This would provide competitors access to confidential information they could employ to develop their own plans a particular service area. This could cause competitive harm to the Company.

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:

Redacted For Public Inspection

The Company has continually treated information regarding its network and service plans as confidential and carefully controls the information to protect it from competitors.

- (7) *Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:*

The redacted information in the five-year plan is not available to the public, and third party access is limited as described in (6) above.

- (8) *Justification of the period during which the submitting party asserts that material should not be available for public disclosure:*

The Company requests that the extracted information be withheld from public inspection indefinitely. The five year planning period information would provide valuable information to competitors for several years beyond that period.

- (9) *Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:*

Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

Please contact me if you have any questions.

Sincerely,



Tim Morrissey
President
314-605-9220
tmorrissey@fwainc.com

Enclosures

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, (2 hardcopies of confidential submission)

<010> Study Area Code 411840

<015> Study Area Name TWIN VALLEY TEL INC

<020> Program Year 2015

<030> Contact Name: Person USAC should contact with questions about this data ADAM GLENDENING

<035> Contact Telephone Number: 7854279210 ext. Number of the person identified in data line <030>

<039> Contact Email Address: adam.glendenning@tvtinc.net Email of the person identified in data line <030>

Received & Inspected

JUL 01 2014

FCC Mail Room

Service Quality Improvement Reporting

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice) 0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) 0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 411840KS510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 411840KS610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> 411840KS1010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Redacted For Public Inspection

(100) Service Quality Improvement Reporting Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendenig@tvtinc.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

411840KS112-Confidential.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.gleending@vtvinc.net

[illegible]

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PCO Form 443
OMB Control No. 3040-0086/PCO Form 443 Rev. 3040-0086
July 2013

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendening@tvtnet.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	17.8

<703>

[illegible]

Redacted For Public Inspection

FCC Form 473
OMB Control No. 3060-0086 / OMB Control No. 3010-0019
July 2013

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendening@tvtinc.net

 $\langle 711 \rangle$ [illegible]

Redacted For Public Inspection

OMB Control No. 3060-0085/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendenig@tvtinc.net
<810>	Reporting Carrier	TWIN VALLEY TELEPHONE, INC
<811>	Holding Company	
<812>	Operating Company	

[illegible]

Redacted For Public Inspection

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendening@vtvinc.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

[illegible]

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FD-901 (Rev. 10-6-95) Instructions: See back cover.
Date of transcription: _____

Form 901
Case Control No. 9000-0000/0000 Control No. 9000-0000
July 2013

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glending@tvtinc.net

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☐ Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

Redacted For Public Inspection

Title Condition for the Customer Call	File Name 09/01/2015 - 2050-0986-0008 Control No. 2050-0819 July 2015
---	---

<010> Study Area Code	411840
<015> Study Area Name	TWIN VALLEY TEL INC
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035> Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	adam.glending@tvtnet.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://www.twinvalley.net/residential-telephone-service/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

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(2000) Price Cap Carrier Receiving Frozen Support Certification	Form 471
Date of Submission	2015
Incumbent	2015

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendenig@tvtinc.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐
- <2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Certification ☐
- <2013> 2014 Frozen Support Certification ☐
- <2014> 2015 Frozen Support Certification ☐
- <2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification ☐
- <2018> 5th year Broadband Service Certification ☐
- <2019> Interim Progress Certification ☐
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

Redacted For Public Inspection

(3000) Rate of Return Carrier

FCC Form 481

Data Collection Form

2015 Calendar Year 3060-0566/OMB Control No. 3060-0566

<010> Study Area Code 411840
 <015> Study Area Name TWIN VALLEY TEL INC
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data ADAM GLENDENING
 <035> Contact Telephone Number - Number of person identified in data line <030> 7854279210 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> adam.gleending@tvtinc.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
 (3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ ☒
 (Yes/No) ☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒
☒

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited?

(Yes/No) ☒ ☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Redacted For Public Inspection

Certification - Reporting Carrier Data Collection Form	FCC Form 473 OMB Control No. 3045-0066/0001 Control No. 3045-0066 Rev 2013
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<010> Study Area Code	411840
<015> Study Area Name	TWIN VALLEY TEL INC
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035> Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	adam.glendening@tvtinc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Redacted For Public Inspection

Form 100-100	Form 100-100
Control No. 3055-001	July 2013

<010> Study Area Code	411840
<015> Study Area Name	TWIN VALLEY TEL INC
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035> Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	adam.glendening@vtvinc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Tom Karalis</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Tom Karalis
Name of Reporting Carrier:	TWIN VALLEY TEL INC
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/30/2014
Printed name of Authorized Officer:	Scott Leitzel
Title or position of Authorized Officer:	Vice President - Operations
Telephone number of Authorized Officer:	7854279504 ext.
Study Area Code of Reporting Carrier:	411840 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	TWIN VALLEY TEL INC
Name of Authorized Agent or Employee of Agent:	TOM KARALIS
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/30/2014
Printed name of Authorized Agent or Employee of Agent:	TOM KARALIS
Title or position of Authorized Agent or Employee of Agent:	CONSULTANT
Telephone number of Authorized Agent or Employee of Agent:	9182981618 ext.
Study Area Code of Reporting Carrier:	411840 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Redacted For Public Inspection

Attachments

Redacted For Public Inspection

(700) Price Offerings and Rate Data		FCC Form 485
Data Collection Form		OMB Control No. 3025-0056/OMB Control No. 3025-0618
		July 2013

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glending@tvtinc.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	17.8

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	18.1	0.0	1.45	0.0	19.55
KS	Miltonvale		FR	18.1	0.0	1.45	0.0	19.55
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	17.8	0.0	1.45	0.0	19.25
KS	Miltonvale		FR	16.75	0.0	1.45	0.0	18.2
KS	Miltonvale		FR	16.75	0.0	1.45	0.0	18.2
KS	Miltonvale		FR	16.75	0.0	1.45	0.0	18.2
KS	Miltonvale		FR	16.75	0.0	1.45	0.0	18.2
KS	Miltonvale		FR	16.75	0.0	1.45	0.0	18.2
KS	Miltonvale		FR	16.75	0.0	1.45	0.0	18.2

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711 Data Collection		FCC Form 477 OMB Number: 3050-0084/OMB Control No. 3050-0019 July 2008
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<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendenig@vtinc.net

<711>								
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
KS	Morganville 926	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Morganville 926	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Morganville 926	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Green 944	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Green 944	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Green 944	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Clifton 455	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Clifton 455	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Clifton 455	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Clyde 446	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Clyde 446	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Clyde 446	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Leonardville 293	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Leonardville 293	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Leonardville 293	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Olzburg 468	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Olzburg 468	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Olzburg 468	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Riley 485	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Riley 485	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Riley 485	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED

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USAC Form 481
 USAC Control No. 2015-0016, USAC Control No. 2015-0016
 Jan 2015

<010> Study Area Code 411840
 <015> Study Area Name TWIN VALLEY TEL INC
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data ADAM GLENDENING
 <035> Contact Telephone Number - Number of person identified in data line <030> 7854279210 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> adam.glendenning@vtinc.net

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
KS	Milford 463	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Milford 463	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Milford 463	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Wakefield 461	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Wakefield 461	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Wakefield 461	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Longford 388	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Longford 388	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Longford 388	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Aurora 464	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Aurora 464	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Aurora 464	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Glasco 568	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Glasco 568	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Glasco 568	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Delphos 523	44.95	0.0	44.95	15.0	1.0	500.0	Other, NEVER REACHED
KS	Delphos 523	59.95	0.0	59.95	20.0	1.0	500.0	Other, NEVER REACHED
KS	Delphos 523	84.95	0.0	84.95	25.0	1.0	500.0	Other, NEVER REACHED
KS	Barnard 792	44.95	0.0	44.95	1.5	0.384	500.0	Other, NEVER REACHED
KS	Barnard 792	59.95	0.0	59.95	3.0	0.384	500.0	Other, NEVER REACHED
KS	Barnard 792	74.95	0.0	74.95	6.0	0.384	500.0	Other, NEVER REACHED

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EPA Form 404
 OMB Control No. 3060-0064
 EPA Control No. 3060-0019
 July 2003

<010>	Study Area Code	411840
<015>	Study Area Name	TWIN VALLEY TEL INC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	ADAM GLENDENING
<035>	Contact Telephone Number - Number of person identified in data line <030>	7854279210 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	adam.glendening@tvtvnc.net

<711>

[illegible]

Operating Company: _____
 Date of Construction: _____
 RCC Form 481
 Civil Control No. 5060-0954 / Survey Control No. 5060-0959
 July 2013

[illegible]

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TWIN VALLEY TELEPHONE COMPANY, INC.

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

(USAC DOCUMENT - 411840KS112.PDF)

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TWIN VALLEY

Company Name: Twin Valley Telephone, Inc.

Company Headquarters: 22 Spruce, Miltonvale, KS 67436



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TWIN VALLEY TELEPHONE COMPANY, INC.

QUALITY OF SERVICE AND CUSTOMER PROTECTION PROCESS

(USAC DOCUMENT - 411840KS510.PDF)

Twin Valley Telephone

QUALITY OF SERVICE & CUSTOMER PROTECTION PROCESSES

1. **Available Customer Service Representatives to Answer Phones** – Twin Valley utilizes ACD (Automated Call Distribution) to facilitate Customer Service representatives being accessible for incoming calls. The ACD architecture allows for multiple representatives to be available for incoming call volume.
2. **Provide After Hours Emergency Customer Service** –Call logs are reviewed daily by personnel. Customer service representatives have been given a list of questions by Twin Valley Telephone to ask to assist them in resolving any issues. Unresolved issues are reviewed the following work day. Issues requiring immediate attention are sent to the Twin Valley's service technician on call, who works to resolve the matter as quickly as possible. If that technician is unable to resolve the problem, additional technicians are called. After-hours customer service is also available.
3. **Provide a 24/7 Hour Internet Help Desk Service** – Twin Valley utilizes a third party 24/7 help desk. Call logs are reviewed by personnel with Managers available to review and address any issues.
4. **Online Bill Payments** – Payments made online are posted to the customer accounts and are viewable on the online customer account summaries within 24 hours. Any encountered problems are reported to the Office Supervisor, and resolved as quickly as possible.
5. **Customer Satisfaction Surveys to All Current Subscribers** – A survey with questions regarding the areas of Phone, Office, Service Technicians, Customer Support, Overall is made available to all customers to rate the company on a scale of 1 to 5; 1 being excellent. It is the goal of Twin Valley to obtain a 1 or 2 (Excellent or Good) on 90% of returned surveys. Results are returned to the Manager who will call customers that gave the company a poor rating to determine what could be done differently to serve them better.
6. **Give Customers Cut-off Warnings & Provide Bill Arrangement Opportunities** - Customers are given two months of missed payments before being cut off. Notification of the payment due date and the cut-off date are prominently displayed on bills as well as of the opportunity to make payment arrangements to avoid being cut-off. Customers in danger of losing service will receive a call from a customer service representative to remind them of the late payment. If a customer complains that notice was not given, they are directed to speak with the Office Manager who will work to resolve the matter and

prevent it from occurring again. Account balance reports are printed monthly internally using the company's billing system.

7. **Ensure That All New Service Installation Orders Are Fulfilled Promptly** – All customers are contacted within 48 hours regarding scheduling the new service installation. If outside plant is already in place, fill the order at the customers' earliest convenience; if outside plant is in not in place, fill the order as soon as the weather and pre-existing orders permit.
8. **Minimize Customer Downtime for Services & Make Requested Changes Promptly** – Contact customers regarding all service requests the same day, with a goal of resolving all issues within 24 hours. Any unresolved issues will be resolved contingent on the technician/customer coordination of access to the premises.
9. **Proactively Monitoring in Case of Major Service Outages** – Service technicians will be made aware of outages affecting customers within an hour. It is the goal of Twin Valley Telephone to resolve major outages in four hours or less. In the event of a major outage, all resources are utilized, from within and without, to restore service as quickly as possible. Supervisors establish and track technician performance to restoral goals on a monthly and yearly basis.

CUSTOMER PRIVACY

Company Confidential Information Policy – Twin Valley Telephone has a company policy in place that holds employees accountable for a breach of confidentiality concerning customer data and company information. The policy states: "You are reminded that revealing any type of confidential information to unauthorized persons or tampering with or altering company records and/or property is a violation of trust that can result in disciplinary action up to and including discharge."

Company CPNI Policy – Twin Valley Telephone also has a Customer Proprietary Network Information (CPNI) policy in place that ensures employee compliance with the FCC's CPNI guidelines. Outlined within the policy is a detailed description of CPNI as well as both acceptable and unacceptable CPNI practices. Employees are required to sign waivers stating they understand and agree to comply with the policy and acknowledge that "failure to protect this information result in disciplinary action up to and including discharge for the responsible employee." As a part of this policy, Twin Valley Telephone has designated a Compliance Officer responsible for training employees, monitoring CPNI related activities, and reporting breaches.

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TWIN VALLEY TELEPHONE COMPANY, INC.

EMERGENCY SITUATION FUNCTIONALITY – AVAILABILITY OF BACK UP POWER

(USAC DOCUMENT - 411840KS610.PDF)

Twin Valley Telephone EMERGENCY SITUATION FUNCTIONALITY AVAILABILITY OF BACK-UP POWER

Twin Valley Telephone has 20 central offices within its service area. Each of these locations is equipped with a back-up generator capable of providing power to the equipment within that office in the event of an external power source outage. These generators are exercised weekly. After each power outage, generators are inspected and are also professionally serviced bi-annually to ensure functionality.

In addition, Twin Valley Telephone has installed back-up batteries on the customer premise fiber access equipment. Spare batteries are kept at Twin Valley's main office for replacement of batteries at customer homes in the event of a prolonged power outage.

TRAFFIC ROUTING

Voice traffic between the central office switches is carried across a ringed fiber optic topology allowing continued service if one route is interrupted. Voice traffic between the central office switch and the upstream tandem is also provisioned across fiber optic transport.

MANAGING TRAFFIC SPIKES

Twin Valley Telephone's careful capacity planning has put multiple constraints and triggers in place on its Central Office equipment, outside plant equipment, and network backbone that will provide the company with the capability of handling traffic spikes during emergency situations.

- Usage rates are analyzed monthly internally by Twin Valley using reports automatically generated by the switch to ensure that usage does not exceed 90% of total line capacity.
- Twin Valley will monitor traffic internally on a monthly basis to ensure optimal efficiency.

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TWIN VALLEY TELEPHONE COMPANY, INC.

VOICE SERVICES RATE COMPARABILITY

(USAC DOCUMENT - 411840KS1010.PDF)

Voice Services Rate Comparability

TWIN VALLEY TELEPHONE, INC

In compliance with the 54.313 Rules, TWIN VALLEY TELEPHONE, INC must certify that its current rate for fixed voice services is no more than two standard deviations above the national average urban rate for voice service. According to the 2014 Urban Rate Survey conducted by the FCC Wireline Competition Bureau, the weighted average unlimited local rate is \$20.46.¹ USAC Guidelines (Page 56) provide that two standard deviations above the \$20.46 would be \$46.96.²

The rates shown on the Voice Pricing Form (0700) are below \$46.96. Consequently, TWIN VALLEY TELEPHONE, INC meets the above mentioned requirement.

¹ <http://www.fcc.gov/encyclopedia/urban-rate-survey-data>

² www.usac.org/_res/documents/hc/pdf/forms/FCC-Form-481-Online-User-Guide.pdf

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TWIN VALLEY TELEPHONE COMPANY, INC.
CONSOLIDATED FINANCIAL STATEMENTS
(USAC DOCUMENT - 411840KS3017.PDF)

Redacted For Public Inspection

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	<i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i>	
	BORROWER NAME Twin Valley Telephone, Inc. (Prepared with Audited Data)	
INSTRUCTIONS: Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2, Report in whole dollars only.	PERIOD ENDING December, 2013	BORROWER DESIGNATION KS0574
CERTIFICATION <i>We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.</i> ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES. DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII <i>(Check one of the following)</i> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects. </div> <div style="width: 45%;"> <input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 30%;"> <u>Benjamin Foster</u> </div> <div style="width: 30%; text-align: center;"> <u>3/28/2014</u> DATE </div> <div style="width: 30%; text-align: center;"> REDACTED – FOR PUBLIC INSPECTION </div> </div>		

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)			39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

Total Equity = of Total Assets

KS0574

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		

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USDA-RUS

**OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

KS0574

PERIOD ENDED

December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber)	FIBER
	(a)	(b)	(a)	(b)	(c)	(a)	(b)
BARNARD							
BENNINGTON							
BEVERLY							
GREENLEAF							
MILTONVALE							
TESCOTT							
AURORA							
LEONARDVILLE							
LONGFORD							
MORGANVILLE							
RILEY							
WAKEFIELD							
CLIFTON							
CLYDE							
DELPHOS							
GLASCO							
GREEN							
MILFORD							
OLSBURG							
MobileWireless							
Route Mileage Outside Exchange Area							
Total							
No. Exchanges							

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USDA-RUS

**OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

KS0574

PERIOD ENDED

December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Details on Least Expensive Broadband Service					Type Of Technology (g)
				Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)		
BARNARD									
BENNINGTON									
BEVERLY									
GREENLEAF									
MILTONVALE									
TESCOTT									
AURORA									
LEONARDVILLE									
LONGFORD									
MORGANVILLE									
RILEY									
WAKEFIELD									
CLIFTON									
CLYDE									
DELPHOS									
GLASCO									
GREEN									
MILFORD									
OLSBURG									
Total									

REDACTED – FOR PUBLIC INSPECTION

USDA-RUS Redacted For Public Inspection OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		BORROWER DESIGNATION KS0574 PERIOD ENDING December, 2013			
INSTRUCTIONS- See RUS Bulletin 1744-2					
PART D. SYSTEM DATA					
PART E. TOLL DATA					
1. Study Area ID Code(s) a. 411840 b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____		2. Types of Toll Settlements (Check one) Interstate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis Intrastate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis			
PART F. FUNDS INVESTED IN PLANT DURING YEAR					
1. RUS, RTB, & FFB Loan Funds Expended					
2. Other Long-Term Loan Funds Expended					
3. Funds Expended Under RUS Interim Approval					
4. Other Short-Term Loan Funds Expended					
5. General Funds Expended (Other than Interim)					
6. Salvaged Materials					
7. Contribution in Aid to Construction					
8. Gross Additions to Telecom. Plant (1 thru 7)					
PART G. INVESTMENTS IN AFFILIATED COMPANIES					
INVESTMENTS	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year (a)	Income/Loss This Year (b)	Cumulative Investment To Date (c)	Cumulative Income/Loss To Date (d)	Current Balance (e)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

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PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

☒ YES ☐ NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	
5. Land and support assets - Buildings	
6. Land and support assets - Furniture and Office equipment	
7. Land and support assets - General purpose computers	
8. Central Office Switching - Digital	
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	
24. Cable and wire facilities - Buried cable - Fiber	
25. Cable and wire facilities - Conduit systems	
26. Cable and wire facilities - Other	

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INSTRUCTIONS – See help in the online application.		
PART I – STATEMENT OF CASH FLOWS		
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		
CASH FLOWS FROM OPERATING ACTIVITIES		
2. Net Income		
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>		
3. Add: Depreciation		
4. Add: Amortization		
5. Other (Explain) See Audited Financials		
<i>Changes in Operating Assets and Liabilities</i>		
6. Decrease/(Increase) in Accounts Receivable		
7. Decrease/(Increase) in Materials and Inventory		
8. Decrease/(Increase) in Prepayments and Deferred Charges		
9. Decrease/(Increase) in Other Current Assets		
10. Increase/(Decrease) in Accounts Payable		
11. Increase/(Decrease) in Advance Billings & Payments		
12. Increase/(Decrease) in Other Current Liabilities		
13. Net Cash Provided/(Used) by Operations		
CASH FLOWS FROM FINANCING ACTIVITIES		
14. Decrease/(Increase) in Notes Receivable		
15. Increase/(Decrease) in Notes Payable		
16. Increase/(Decrease) in Customer Deposits		
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		
20. Less: Payment of Dividends		
21. Less: Patronage Capital Credits Retired		
22. Other (Explain) See Audited Financials		
23. Net Cash Provided/(Used) by Financing Activities		
CASH FLOWS FROM INVESTING ACTIVITIES		
24. Net Capital Expenditures (Property, Plant & Equipment)		
25. Other Long-Term Investments		
26. Other Noncurrent Assets & Jurisdictional Differences		
27. Other (Explain) See Audited Financials		
28. Net Cash Provided/(Used) by Investing Activities		
29. Net Increase/(Decrease) in Cash		
30. Ending Cash		

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NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

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CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	